



Silk Route between Ulaanbaatar and Ulaanbaatar (DZUU)

Ulaanbaatar to Ulaanbaatar 21 days.

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- Route: Ulaanbaatar to Ulaanbaatar
- Length: 21 days
- Transport: Overland vehicle.
- Accommodation: Mainly wild camping and traditional Ger (Yurt) stays (85%) with a few hotels (15%).

Countries Visited

Mongolia



Mongolia, the birthplace of Genghis Khan, could be seen as the last frontier of overland travel. Perched on the edge of modernity it is a true wilderness of nomadic peoples and stunning scenery, everything from mountains to desert. Our journey through this wild country will take us through some of the remotest lands on Earth. We will travel through the lands of a variety of nomadic people, whether wildcamping or staying in the traditional Gers (yurts), with our Mongolian hosts. Do not expect the itinerary to run as planned, if it does it will be a miracle. The essence of this route is freedom and flexibility and no where more so than in Mongolia.

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Daily Itinerary

Day 1: Ulaanbaatar

Border information: If you are joining in Ulaanbaatar, you will most likely enter Mongolia at Ulaanbaatar Chinggis Khaan International Airport.

There will be a group meeting today at 6:00pm - please look out for a note from your tour leader at the hotel reception with more information about this important meeting, but please do not be alarmed if the note is not there as this is often a travel day for the tour leader and they may arrive in

the afternoon. If you arrive early, the rest of the day will be free to explore the Mongolian capital!

In Ulaanbaatar we will stay in a comfortable local hotel.

Hotel for the night: Zaluuchuud Hotel

Zaluuchuud Hotel

Baga Toiruu-43,

Sukhbaatar district.

Tel: +976 11 325544

Activity	Approximate Cost
Museum of Natural History, Ulaanbaatar	USD 5
Fine Arts Museum, Ulaanbaatar	USD 3
Winter Palace Museum of Bogd Khan, Ulaanbaatar	USD 6
Intellectual Museum, Ulaanbaatar	USD 4

Ulaanbaatar

Mongolia's capital, Ulaanbaatar (affectionately known as UB), is a city where new meets old as elderly Mongolians in traditional dress mingle with the nation's young business elite. Mongolia's close relationship with the USSR is evident in the Soviet style architecture and city layout. Explore the city's many museums to learn about the country's turbulent history, including the reign of the most famous of Mongolian historical figures - the feared and respected Genghis Khan. One of the most fascinating is the Intellectual Museum where you can learn about the history and culture of this intriguing country through puzzles, toys and magic tricks!

There are plenty of things to do and see in Ulaanbaatar, visit the Museum of Natural History with its excellent dinosaur display, the Fine Arts Museum with its impressive selection of local art and traditional works or the Winter Palace Museum of Bogd Khan, which is stocked full of fascinating artefacts. Mongolia's largest and most important monastery, the lively Gandan Khiid, is well worth a visit to learn about the main religion of Mongolia - Tibetan Buddhism.

Day 2: Ulaanbaatar

This morning we head out on a guided tour to see some of Ulaanbaatar's best and most treasured sights, including the Gandan Monastery and the National Museum.

This afternoon we will spend a few hours exploring the Black Market. This huge market contains every single item a Mongolian may need, so a trip here will certainly give visitors a fascinating insight into peoples lives, whether they are nomads or urban apartment dwellers.

Activity	Approximate Cost
Guided tour of the Gandan Monastery and the National History Museum, Ulaanbaatar	Included in Kitty
Visit the Black Market with time for Shopping, Ulaanbaatar	Included in Kitty

Day 3: Ogi Lake

Today we drive out of the city and into the vast plains of Mongolia. We hope to arrive at Khar Bukh Balgas ruins in the early afternoon.

Khar Bukh Balgas was built during the Kitan period in about 1000CE, and was part of a chain of fortresses that were used to govern and control the northern region and borders of the Kitan state. Upon arrival at the site, we will explore the ruins and learn about the various kingdoms that dominated Mongolia during that era.

After our visit to the ruins we will drive to Ogi Lake where many nomadic families spend their summer. The Lake is famed for its great bird watching opportunities where it is not uncommon to spot at Swan Goose, White Spoonbill and Dalmatian Pelicans.

In Ogi Lake we will stay in a local nomadic ger-tent camp set up for guests. These are large gers, each usually containing 2 or 4 beds.

Please note that we cannot give any accurate drive time estimations for our Mongolia trip as the journey times are heavily dependent on the state of roads, which is in turn heavily dependent on the weather. The roads in Mongolia are mostly dirt tracks in very poor condition, which means that an even greater degree of flexibility is needed for this trip in all regards.

Activity	Approximate Cost
Visit the Kultigen monument and the Turkish Museum	Included in Kitty

Ogi Lake

This wonderful lake is a great place to spot the local birdlife. Cranes and ducks, among other species, migrate to the area around late April. The lake is also renowned for its fishing.

There are some beautiful areas around the lake that makes this a perfect location to camp Overnight.

Day 4: Kharkhorin (Karakoram)

Today we have an early start as we head to Mongolia's earliest capital, Kharkhorin (otherwise known as Karakoram).

Our first stop on the way to Kharkhorin will be at the Kultigen monument. This massive stone tomb was built in honour of a Turkic prince and warrior killed in a nearby battle. We then continue on a fairly short drive to Kharkhorin.

Kharkhorin was famed throughout Asia as the capital of the Mongol Empire. We will visit the ruins of the old city, the Erdene Zuu monastery, and other historical monuments in the area.

In Kharkhorin we will stay in a ger camp.

Activity	Approximate Cost
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visit the ruins of the old city, the Erden Zuu monastery and other historical monuments in the area.

Included in Kitty

Kharkhorin (Karakoram)

The fabled city of Kharkhorin (Karakoram) began life as a mere command point for Mr. Genghis Khan's military conquest of China but later became the capital of his son, Ogodei Khan. The place is steeped in history this is a place where legends come to life. As recorded by the Venetian traveller Marco Polo it is perhaps best known to us as the capital of Genghis Khan's grandson, Master Kubilai Khan before he moved on to Dadu, modern day Beijing. We will spend a night here and be sure to visit the Erdene Zuu Monastery. Built out of the ruins of the city it was the first great northern Mongolian monastery. Largely destroyed in the communist purges of the 1930s the monastery is now a museum.

Day 5 to 6: The Orkhon Valley, Tuvkhon Monastery

Today we head south, driving into the stunning region of the Orkhon Valley. We will drive to the beautiful volcanic canyon that runs along the Orkhon River and we can take an easy hike along the canyon ending near a pool at the bottom of the Red Waterfalls where we can take a cool swim!

We will wild camp in a remote area of the Orkhon Valley tonight.

On Day 6 we will continue our journey through the Orkhon Valley to the Tuvkhon Monastery, which we can embark on a two and a half hour trek to visit (the first hour will be uphill!). This monastery was established during the 1650s by Zanbazar, one of Mongolia's most respected religious leaders. The monastery's wooden buildings are integrated with a natural system of caves perched near a hilltop, from which you have beautiful views of the Orkhon Valley and the surrounding pine forests.

After our visit we will wild camp nearby.

Please note that on occasion it is impossible to reach the Tuvkhon Monastery due to river flooding or the ground being impassable - the roads are in a particularly bad state here and are very susceptible to being rendered impossible to drive on if there has been rain recently. Although we will do our best to make this visit, your understanding is appreciated if we cannot.

Please also note that the order of our visits to the 2 main highlights in the Orkhon Valley is interchangeable, depending on the road conditions.

Activity

Approximate Cost

Visit the waterfall and hike to Tuvkhon Monastery (approx 2.5 hrs, first hour uphill).

Included in Kitty

The Orkhon Valley

For some of the best examples of Mongolia's legendary historical sites, monuments and monasteries, as well as areas of breathtaking natural beauty, the Orkhon valley is of significant importance. The valley is the keeper of many religious and cultural antiquities; home to a number of sites that form a

key part of Mongolia's varied and fascinating history.

Day 7 to 8: Tsenkher Hot Spring, Tsenkher

Today our trip heads north, crossing the Khangai Nuruu Mountains through a series of passes until we reach an area that Mongolians call 'The Paradise of the Horse Herders' due to its lush grasses and open valleys.

We drive to the Tsenkher hot springs, where water flows out of the ground at 82°C, and where we can enjoy a relaxing soak.

On Day 8 we will take a short, easy walk to meet one of the many nomadic families that spend their summers in the region. The afternoon is free to explore the valley and surrounding hills either by foot or by horseback.

In Tsenkher we will stay at a ger camp.

Activity	Approximate Cost
Horse riding trip and visit to a nomadic family.	USD 32
Enjoy a relaxing soak in the natural springs.	Included in Kitty
Varies hikes available around the area.	USD

Tsenkher Hot Spring

On this stage of our journey we will be travelling through some of Mongolia's most stunning scenery.

Spending two nights at the Tsenkher hot springs we will have time to go hiking or horse riding. Then what could be nicer than soaking away the day's exertions in the indoor or outdoor hot springs, coming out of the ground at 82 degrees centigrade.

Day 9: Tamir River

This morning we drive to Tsetserleg, the provincial capital, where we will make a short visit to the local market. If time permits, we will also visit the provincial museum.

We will then continue our journey north past the Tamir river, and will wild camp tonight.

Day 10: Chuulut Canyon, Khorgo Volcano

Today we continue north past Taikhar Chuluu (a massive rock which is connected to local mythology) and the Chuulut Canyon to arrive at our ger camp near the Khorgo volcano.

In Khorgo we will stay at a nearby ger camp.

Day 11: Khorgo Volcano

This morning we will take a hike to the top of the Khorgo Volcano and take in the incredible views over its perfect crater. From the top of the volcano we continue our hike through fields studded with pine trees, stopping off en route at the Yellow Dog Cave, an interesting volcanic phenomenon.

We will then return to the truck and continue our journey north. We will aim to wild camp tonight in the remote plains north of Khorgo.

Day 12 to 13: Zuun Lake , Murun

Over the next 3 days we continue driving north on one of Mongolia's most beautiful routes, crossing high mountain passes, vast grasslands, and small creeks! We will pass by the beautiful alpine Lake Zuun en route.

We hope to arrive at Murun, the provincial capital, on the afternoon of Day 13. We will visit the local market, Danzadarjaa Monastery and the local museum. If we don't have time on this section of the trip, then we can visit the town after coming back from Lake Khovsgol.

We will aim to wild camp near Zuun Lake on Day 12 and near the town of Murun on Day 13.

Day 14 to 15: Lake Khovsgol

This morning we will drive out to an ancient burial site featuring Mongolia's mysterious deer stones, these are memorial stones representing important leaders and warriors, carved with deer motifs. After visiting the site, we continue our trip northward to one of the world's biggest fresh water sources, the stunning Lake Khovsgol.

Lake Khovsgol and its amazing surroundings are home to several of Mongolia's ethnic minorities as well as a refuge for a wide variety of wildlife. One of the most interesting ethnic groups living near the lake is the Tsaatan, also known as 'The Reindeer People'. A small tribe of Tsaatan consisting of about 40 families lives with its herds of reindeer in the forests around the lake. These graceful animals provide the tribe with all its basic needs - milk, meat and transportation. As there are very few Tsaatan left and this is a mobile population, we may meet them but there are no guarantees - however, the scenery of the area is well worth the exploration.

On Day 15 we will take a hike around the forests and meadows near the lake. Lying at about 1650m above sea level, surrounded by mountains rising above 3100m, the waters of Khovsgol are deep and spectacularly clear and pure. We will hike through thick pine forests carpeted with flowers and explore the setting of Mongolia's 'Blue Pearl'.

In Lake Khovsgol we will stay at a ger camp.

Day 16 to 18: Murun, Selenge River, Bulgan

We will spend the next 3 days crossing central-northern Mongolia on our way back towards the capital of Ulanbaatar. The long road offers diversified landscapes, from vast, open steppes to

beautiful sand dunes.

We will aim to wildcamp in the plains east of Murun on Day 16, by the Selenge River on Day 17, and on the outskirts of the town of Bulgan on Day 18.

Day 19: Amarbayasgalant Monastery

This morning we will try to visit the Amarbayasgalant Monastery. Built between 1727 and 1736 by the Manchu Emperor Enkh Amgalan, Amarbayasgalant is among the largest monasteries in Mongolia to have survived the purges of the 1930s. With about 60 monks living and studying here, the monastery functions today as one of Mongolia's central religious institutions, and consists of 29 different temples, all built in the classic Tibetan style.

Tonight we will wild camp near the monastery.

Day 20: Ulaanbaatar

Today we have a full day drive from northern Mongolia back to the city of Ulaanbaatar. This evening is free to relax and explore, and to have a well-earned final meal and drinks in one of the city's many restaurants!

In Ulaanbaatar we will stay in our comfortable joining hotel.

Activity	Approximate Cost
Fine Arts Museum, Ulaanbaatar	USD 3
Museum of Natural History, Ulaanbaatar	USD 5
Winter Palace Museum of Bogd Khan, Ulaanbaatar	USD 6
Intellectual Museum, Ulaanbaatar	USD 4

Day 21: Ulaanbaatar

Border information: If you are leaving in Ulaanbaatar, you will most likely exit Mongolia at Ulaanbaatar Chinggis Khaan International Airport.

Today is a free day to further explore the city of Ulaanbaatar.

Please note that if you are leaving in Ulaanbaatar, today is the last day of the trip and there is no accommodation included tonight.

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Visa Information:

Most countries we visit on our travels will require visas. Some are best obtained before you leave

home and others can be obtained en-route. Whilst the ultimate responsibility for obtaining visas is yours, we will endeavour to assist you wherever possible.

The visa requirements for your trip vary depending on where you are from and where you are going. The information provided is given in good faith and we do try to keep the visa information as up to date as possible. Please be aware though that rules do change, often without prior warning, which is why it is important that you check for yourself.

For visas that are needed in advance you can choose to submit the applications directly to the relevant embassy/consulate. However our recommendation is that you use a visa agent to assist you with your applications. While this does increase the cost it will make the process much easier for you. Dragoman have teamed up with 'The Visa Machine' to create a safe, secure, hassle-free way of obtaining visas and visa advice. Our unique link within their website is designed to make the visa process as straightforward as possible. Simply go to <https://dragoman.thevisamachine.com> and click on your region of travel followed by your trip route and 'The Visa Machine' will advise you about not only the required visas but also the dates by which you should apply. 'The Visa Machine' can then assist you in the actual visa application thus taking all the worry and hassle out of the process. This should apply for ALL nationalities and countries of residence.

As you will need to submit your passport together with your applications, we recommend that you avoid making any travel plans in the weeks leading up to your departure. However if you do need to travel in this period please let us know as soon as possible so that we can help you work out the options for your visa application process.

Ulaanbaatar to Ulaanbaatar Visas

In order to make the visa process as easy as possible we have teamed up with The Visa Machine.

Please click on [Ulaanbaatar to Ulaanbaatar Visa Information](#) link where you will be able to view all the visa cut off dates and all your visa information for ALL departures.

Mongolia

As of June 2014, citizens of the UK, most EU countries, USA and Canada will **not** need a visa to enter Mongolia for less than 30 days. This agreement is set until the end of 2015, where it is possible that it will be extended indefinitely. Please note that citizens of Australia and New Zealand will still need a visa - please see the advice below. Please check to make sure your nationality is covered by the visa-free agreement and contact Dragoman or The Visa Machine if you are unsure.

Most embassies do not require a letter of invitation for a Mongolian visa however should you be required to present one with your visa application please contact us.

You will need to apply for a single entry & exit tourist visa that covers the duration of your stay in Mongolia. Visas are usually **valid for 3 months from the date of issue**.

Visas are **not** available on arrival at any land borders into Mongolia. Due to changes in visa regulations we are no longer able to provide visa invitations for visa on arrival at the Chinggis Khan International Airport.

Please note that if you are on a longer combination trip i.e. Istanbul to Mongolia or Bangkok to Mongolia for example, we advise you to obtain a visa for Mongolia in Beijing en route with the help of your crew.

Important Notes

The routes, activities and places visited described in these trip notes are intentions and are meant as a rough guide only.

These trip notes have been compiled to help you prepare for your journey once you have booked. They include the full itinerary and dates, information and kit lists, meeting hotels, insurance, vaccinations, visas, and other information that will help you get ready for your trip.

We update these notes regularly and so please ensure you have an up-to-date version of these trip notes.

We intend to follow the planned route but exact night stops cannot be guaranteed. It sometimes happens that we decide to make a change to our basic planned itinerary. This may be for a variety of reasons - climatic, road or bureaucratic conditions may demand it. By their very nature, overland itineraries need to be flexible and the regions that we are travelling through are often unpredictable. We run adventure journeys in off the beaten track areas, often without western infrastructure. You should expect that some of these areas do not adhere to western safety standards.

Exploratory notes / Warning - this is a new trip for us!

While we have thoroughly researched this area to put together this trip, it still must be remembered that this is a relatively new trip for us. To be frank, we expect some things to go wrong. When we head to new destinations, we usually find there are more pleasant surprises in store than unpleasant ones, but the warning is sincere. If it concerns you then we recommend that you wait for a year until we get any bugs ironed out.

Physical Preparation

Physical preparation for Asia Itineraries

In Asia you will need to be healthy enough to cope with extremes of climates from the hot deserts through to the colds of the high mountains. Overland travelling can be demanding - long, rough travel days, dusty conditions can be challenging to some. You will need to be fit enough to help every day with the camp chores (cooking, washing up, general camp set up) as well as putting up and taking down your own tent. There are some long driving days and some early morning starts. The step up into the overland vehicle, while not overly high can become tiring and you need to judge yourself to be physically fit enough to haul yourself up and down the step at least 8-10 times a day. By and large our Asia trips have a good range of hotel accommodation mixed up with camping so that life is not too rough.

Personal Spending

Based on the range that previous travellers have spent on this trip, we recommend you allow between a minimum of US\$15 and a maximum of US\$30 per day for Central Asia, China and Burma

and between a minimum of US\$10 and a maximum of US\$20 for India, Nepal and South East Asia.

This will cover individual expenses such as drinks, meals whilst out and also when staying in hotels, souvenirs, tips and personal permits.

Please note: For trips in Southern India that occur over Christmas and New Year please allow approximately **\$160USD** extra on the kitty for seasonal increases in accommodation costs

Money exchange

Mongolia

The official currency of Mongolia is the Tugrik (MNT).

Tugrik may only be obtained within Mongolia. The safest way to carry your money is as traveller's cheques which can be exchanged at most banks and currency exchange points in Ulaanbaatar. The easiest currencies to exchange are USD and EUR, although it is possible to exchange RUB, CNY and other currencies at some exchange points. Larger denomination notes often attract a better exchange rate.

Please be aware that there are no reliable banking or exchange facilities outside of Ulaanbaatar. Major credit cards may be accepted in some shops and restaurants in the capital. Some banks will allow cash advances against a credit card but cash withdrawals are subject to a 5% or more service charge.

In Ulaanbaatar you may be able to find ATMs that accept international cards and use them to withdraw local currency; however these should not be relied on as your sole financial source. Some souvenir sellers and tourist restaurants may accept USD or EUR as payment but all other purchases in Mongolia must be made in local currency.

What else you need to know

Asia Currencies & Cash

It is not really worth trying to buy local currencies before you travel. Do also bear in mind that many countries have strict regulations about the amount of their own local currency you are allowed to import - if you are found with amounts in excess of the allowed amounts, it may well be confiscated!

For trips in Turkey, South East Asia, India and Nepal, a sensible mix of cash and ATM cards is best. However, most of our past passengers have said they wished they had been told to bring more cash. Apart from the convenience of being able to change money in many more places, you will sometimes get a much better exchange rate for cash.

For trips in Central Asia, China, Burma and Mongolia you should take a mixture of denomination notes and because of the sensitivity to counterfeir and damaged money, it is most important to follow the guidelines below.

Banks and moneychangers in most countries will now only accept bills with a metallic strip running top to bottom of the bill and which are dated from 2003 or later. You should not take worn or damaged notes, or any that have been written on. Cash machines are readily available in most areas but are not always reliable therefore we recommend that you do not rely on them as your only source of cash. Credit cards such as Visa, MasterCard and American Express are the most commonly accepted, but be prepared for very high commission charges. Please do not rely on cards for daily use, as they are not always accepted outside of larger towns and cities. Please bring a mixture of small and large denominations as in more remote areas it can be hard to change amounts over USD50.

Overland Lifestyle and Trip Suitability

Dragoman has 32 years experience of leading overland trips across 4 continents. Overlanding is all about sharing a great travelling experience with like-minded people. On your trip you'll travel in one of Dragoman's purpose built iconic expedition vehicles on an off the beaten track adventure along rugged roads, experiencing the sights, sounds and smells of the world up close. Your journey will be overland across vast distances so some long days spent driving are inevitable - but these will be interspersed with breaks of a day or two at a destination or activity. On an overland journey you are more than just a passenger and everyone gets involved setting up camp - we supply the tent but it's up to you to pitch it! As part of your trip you will be assigned a truck job which could be collecting firewood or water, luggage loading, organising food, stores etc.

Like all great adventures, the more you put in the more you'll get out!

We are looking forward to welcoming you on one of our overland journeys but before we do there are a few things we would like to draw to your attention:

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Who Travels with Dragoman?

Our groups are made up of people from around the world and are always an interesting mix of nationalities and ages. On average there is a pretty even split, males to females and between solo travellers, couples and small groups of friends. We believe that overlanding should be open to as many people as possible and so although we have a minimum age limit of 18 (or 7 on our Family Trips), as long as you are fit, healthy and passionate about travel, we are happy to take you, whatever your age is. One of the beauties of group travel is the camaraderie and friendships that are formed along the way, and as well as the variety of people that you will meet.

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Group Size

The maximum group size we take on our overland journeys ranges from 19 to 22 depending on the geographical location; however the average number of passengers is more likely to be around 16.

Please note that there is an overlap of 2 trips in Zanzibar. This means a group starting a trip in Nairobi, for example, will visit Zanzibar at the same time as group starting a trip in Dar es Salaam. In practical terms this means there could be up to 44 group members in Zanzibar at the same time.

Please also note that on some departures there may be more than one truck doing the same route.

This means that you will be in the same hotel or campsite as another Dragoman group on some days. To ensure that you are not always at the same place at the same time as another group, your itinerary will most likely be slightly altered from the itinerary advertised in these trip notes.

Our Crew and Guides

Our crew are passionate about travel and are always up for adventure. It takes someone special to become a Dragoman leader. Our crew undergo the most intensive training program of all the overland companies, spending 10 weeks learning the ropes at our base in Suffolk, UK, and then up to six months on the road as a trainee. On all Dragoman overlanding trips, we usually have 2 western crew. The crew are responsible for the group and the overall organisation of the trip. On our trips in East and Southern Africa we either have 2 western crew or 1 western crew and 1 local driver. While not being guides in the traditional sense, you can expect them to have a broad knowledge of the places visited and for them to offer suggestions of things to do and see.

On trips south of Nairobi in East and Southern Africa we will also have an African camp master/cook who is in charge of running the camp and organising all of the meals. Their knowledge of the local produce makes shopping at the markets great fun and you will learn how to prepare and cook some unusual dishes.

In the rest of Africa, South America and the majority of Central Asia and China we use local guides who may stay with us for just a few hours or will actually travel with us for some or the entire journey. In these cases they become a third crew member and are able to offer their local knowledge as well as a real insight into the lives of the local people.

Dragoman endeavours to provide the services of experienced crew, however, due to the seasonality of travel, situations may arise where your crew is new to a particular region or training other crew. Your crew have a duty of care to all members of the group and therefore they have the authority to ask you to leave the trip if you require serious medical assistance, you are behaving in an anti-social manner or refuse to comply with local laws and customs. In all matters relating to the trip, the leader's decision will be final and we appreciate your respect of this.

Accommodation on Tour

Dragoman's overland trips are designed for shared accommodation, whether camping or staying hotels, and therefore do not involve a single supplement. Single travellers will share with people of the same sex for the duration of the trip and whilst our crew will do their best to accommodate couples travelling together in twin rooms, all our travellers should expect to stay in multi-share accommodation from time to time.

The type, variety and standard of accommodation will vary depending on what options are available in each of the areas we travel through and the nightstops on our routes; The campsites will range from rather basic to those with excellent facilities, including swimming pools, restaurants and bars. In some cases it may also be possible to upgrade locally to bungalows, lodges or even tree-houses.

Equally, the type and standard of hotel accommodation will vary greatly depending on what is available in the area; hotels can vary from very basic multi-share rooms without electricity or running water all the way to high standard hotels with good facilities!

One of the highlights of overlanding is that in more remote areas we will wild camp; this allows us to get far away from the tourist crowds to some beautiful, secluded spots. Occasionally on some of our trips we are able to stay in villages or local homestays, this allows us to get close to indigenous

populations and ensures our money stays within local communities.

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The Kitty

In addition to the trip price on our overlanding trips, you will also be required to pay a kitty specified for your trip (please note that there is no kitty on our Family Trips). The kitty is payable in installments at the start of each section of the trip for combination trips, and in full at the start of the trip for individual trips. Each customer joining a trip pays their kitty into a central fund. The fund is managed by the Dragoman crew and the kitty accounts can be viewed by all throughout the trip.

The kitty covers all things that the whole group does, such as:

- Hotel accommodation and campsite fees
- Meals whilst camping (not in hotels)
- Activities listed as included (e.g. National Park entrances, excursions and local guides).

The kitty system is very unique to overlanding and we believe it allows us to have flexibility and transparency on our trips. You can see exactly how your money is being spent and ensure that you are getting the best value by buying locally. It also helps to keep the costs competitive and save on administration costs so that we can pass the saving on to you. Dragoman makes NO PROFIT on kitties, as they are the group's fund. We constantly update the kitty prices on our website and the kitty advertised in the brochure is an estimate at the time of printing. Prices can go up or down with no notice, and exchange rate fluctuations will affect costs. If there is money left in the kitty at the end of your trip, then this is divided between the group and you receive a refund.

Once you book your trip it is very important that you check our website on a regular basis and just before departure for any changes to the kitty amount.

The kitty is payable in full at the start of your trip (in installments at the start of each individual trip on combination trips) or via our new scheme where you can pay in advance 3-4 weeks before the start of your trip (please see http://www.dragoman.com/files/Kitty_doc_v1.pdf for more details - this letter will also be sent in your final documents upon booking a trip).

If you are bringing the kitty out in cash, please try to pay in the specified currency on the website (US Dollars, or Euros in West Africa). Your tour leader will be able to accept some of the kitty in local currency if needed, and they will let you know the exchange rate locally - in most destinations you can withdraw local currencies from ATM machines, using either a cash passport or a credit/debit card. Please bear in mind that most cards have a maximum withdrawal amount per day, local ATMs may run out of cash, and your bank could block the card despite you warning them of your travel plans, so it could be impractical to try to get the entire kitty out from an ATM.

Traveller's cheques are becoming increasingly difficult to change around the world with passengers and our leaders are experiencing frustration and numerous hours spent trying to find a bank which will change travellers cheques. For this reason we no longer accept TCs on our trips. As an alternative, in most destinations you can withdraw local currencies from ATM machines and use either a cash passport or a debit card.

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Meals and Group Participation

On an overland journey you are more than just an individual passenger - you're part of the team. You are expected to pitch in to set up camp, shop for food, cook and generally help out. As part of your trip you will be assigned a truck job which could be collecting water and firewood, sweeping out the truck, loading the back locker, etc. While camping on overland journeys, all meals are included in the kitty. This means that you will have to work together to cook for everyone in your group. You will be divided into smaller units of 3-4 people and take it in turns to cook for the whole group according to a rota system. When it is your turn to cook you will have to plan the meal, shop for the ingredients in local markets or supermarkets and then prepare the meal for the whole group. The secret to cooking for 20+ people in a basic camping kitchen is to keep it simple! (On trips south of Nairobi we have a cook on board the truck; however you will still be required to help prepare meals).

An example of a typical camp breakfast might be toast with spreads, fruit and cereal as well as tea and coffee. When time allows it will also be possible to serve something hot such as eggs or pancakes. Lunch is almost always a sandwich heaped high with healthy salad and assorted fillings, with fruit to follow. Dinner might be a BBQ, risotto or pasta dish and there is always the chance to try some local cooking. Generally our passengers find the more they put into a trip, the more they benefit from it.

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Dietary Requirements

If you have any dietary requirements please tell us at the time of booking and also remind your crew at your welcome meeting. Our crew will try to cater for any particular dietary requirement or food intolerance whenever possible. However, it must be remembered that it may not always be possible and the variety of dishes may be severely limited in comparison to those available to others. If there is anything in particular you require in your diet, or would miss from home, or because of an allergy would miss out on, it would be best to bring these with you. Depending on your particular requirements, you may need to allow yourself some extra spending money to allow you to purchase extra food items.

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Itineraries

Our itineraries are our intention but travel in more remote areas of the world is unpredictable - borders can close, there can be extreme adverse weather, strikes or maybe mechanical issues that affect the running of your trip but equally due to the nature of our trips we can often spontaneously include a local festival or event into the itinerary. This being said, the safety of our passengers, leaders and operators is a priority for Dragoman. With this in mind we monitor world events very closely. By the very nature of the adventure travel that we take, there are risks and hazards that are inherent in our itineraries. Dragoman makes operational decisions based on informed advice from a number of sources:

- The British Foreign and Commonwealth Office travel advice
- Reports from other travel companies and local suppliers
- Leaders reports from off the road

- Local contacts we have built up over 33 years of experience

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British Foreign Office Travel Advice and Warnings

Dragoman follows the British Foreign Office Travel advise when deciding where and where we are unable to travel. We will base our decisions on itineraries and alterations to published routes based on their advise rather than the advise of other governments.

However we recommend you check the latest travel advisories from your own government for the country you are travelling to before you book and prior to departure. Check to ensure that no travel warning is invalidating your travel insurance Here are a few useful addresses:

UK www.gov.uk/foreign-travel-advice

Australia. <http://www.smartraveller.gov.au/>

New Zealand. <http://www.safetravel.govt.nz/>

United States. http://travel.state.gov/travel/travel_1744.html

Canada. http://www.voyage.gc.ca/countries_pays/menu-eng.asp

Dragoman has also teamed up with the UK Foreign and commonwealth office (FCO) in their 'Know before you go campaign' www.gov.uk/knowbeforeyougo. This website offers straightforward travel advice, top tips, and up to date country information to help you plan a safe trip. We recommend you check this out before you travel. We will advise you of any significant changes in advice before travel or whilst you are overseas.

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Health

You need to be in good physical health in order to participate fully in our trips. When selecting your trip please make sure you have read through the itinerary carefully and assessed your ability to cope with our style of travel. To help you assess if this trip is suitable, please refer to the physical rating. The ratings for each trip are a good indication of how challenging they are and in some cases you should be prepared for some long driving days and possibly limited facilities. We are always happy to give extra advice if you have additional concerns. Please note that if, in the opinion of our leader, you are unable to complete the itinerary without undue risk to yourself and/or the rest of the group, Dragoman reserves the right to exclude you from all or part of the trip without a refund.

You should consult your doctor for up-to-date medical travel information prior to travel, particularly if you have a pre-existing medical condition. We also advise you to declare any pre-existing medical conditions to your travel insurers upon purchase.

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Altitude

Some pre-existing medical conditions are known to severely worsen at high altitude and be difficult to adequately treat on the ground, leading to more serious consequences. It is imperative that you

discuss your pre-existing medical condition/s with your doctor. We understand certain medications are reported to aid acclimatising to high altitude; please discuss these options with your doctor. For trips that travel to areas of high altitude, the tour leader will issue you with a self assessment altitude questionnaire which allows you to monitor how you are coping with the altitude and informs you of danger signals so that you can reports these as soon as possible, either to the tour leader or a medical professional.

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Yellow Fever

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also quite common for your home country to request a Yellow Fever certificate on your arrival back home.

It is your responsibility to check with your doctor well in advance of leaving home about the Yellow Fever requirements for the countries you'll be visiting.

Malaria & other mosquito-borne diseases

Get expert advice before travelling about types of malaria pills and take them as instructed. Recommended types do change from time to time and from area to area. Consult your GP / travel clinic for the most up-to-date requirements.

Other mosquito-borne diseases such as Dengue Fever and Chikungunya are continuing to spread and becoming a bigger problem around the world. Bite prevention is vital to avoid contracting any of these diseases as there are no vaccines or specific treatments available.

The mosquito usually bites between the hours of dusk and dawn and so covering up by wearing long-legged and long-sleeved clothing, preferably light coloured and buttoned at the wrists, can help. Do not sleep without closing windows, tent doors or, if sleeping outside, use a mosquito net. Use mosquito repellent applied directly to your skin or soaked into your clothing.

Treating clothes and mosquito nets with a Permetherin solution provides significant protection. It should be available at most travel stores. Mosquito coils are useful on still nights and in hotel rooms but cannot be used inside the tents.

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Vaccinations

Recommended vaccinations and other health protection vary according to different regions and recent bulletins issued by health authorities. It is essential to get the latest advice on the region(s) you are planning to travel in so please check with either your doctor or travel clinic in good time before you travel.

We also recommend you check out any specific health advice for the country you are travelling to either via your GP or the following websites: www.nathnac.org or www.fitfortravel.nhs.uk

In the UK, we have been working with Nomad Travel for many years and their website has

comprehensive, up-to-date vaccination and health information. You will receive a 10% discount off all vaccinations given at Nomad Travel clinics.

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Safety & Security

At Dragoman your safety is of paramount importance and we will do our best to ensure that your travel with us is safe and trouble-free but we do ask that you take that little bit of extra care whilst you are away and to understand about the nature of this style of travel.

We want you to have an enjoyable time but you must also remember that part of the enjoyment of travel is experiencing a different way of life and cultures. This may also mean experiencing different safety and hygiene standards than those you are normally used to.

Therefore, please take note of the following safety tips and follow any local safety advice or briefings delivered by our crew or any third party suppliers we use during your trip.

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Transport Safety

- Our own vehicles have fully fitted seat belts; make sure you always belt up.
- If you find a safety belt inoperable or missing on one of our vehicles, please inform the crew immediately.
- Unfortunately, we cannot guarantee that other vehicles we may use or recommend in some countries will be fitted with seat belts on every seat as it is not a legal requirement in much of the world.
- Please remain seated on board vehicles at all times when the vehicle is in motion
- Never place luggage in the aisles or foot wells
- Ensure you know where your nearest Emergency exit is; this may be a designated emergency exit, a window or a roof hatch.
- Check the location of the fire extinguisher and first aid kit.
- Follow any safety instructions provided by the crew/driver
- Our vehicles are fitted with roof seats which can be used in certain conditions, such as when driving at low speeds, off main tarmac roads, etc. They can only be used with the express permission of the crew and you must never sit in them without seat belts.

Road Safety

- Traffic in some countries travels on the opposite side of the road to what you may be used to, so ensure you look both ways before crossing the road.
- In many countries vehicles do not automatically stop at crossings.
- Crash Helmets are often not provided with mopeds and motorbikes overseas - we do not

recommend you hire these vehicles.

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Fire & Other Safety - Hostels/Hotels/Homestays

- Ensure you know where your nearest fire exit is and check to ensure that it is operative.
- Check the location of the nearest fire extinguisher.
- Study the fire instructions in your room if available.
- Identify how to raise the alarm if a fire occurs.
- If a fire occurs, leave immediately; do not stop to collect your effects.
- Proceed to an assembly point well away from the building.
- Electrics in hotels in many of the places that we visit will not be up to the same standards as at home. Please ensure that you check rooms, especially bathrooms and are aware of any issues that look unsafe. If in doubt inform the crew who will endeavour to sort the situation out.
- Staircases and stairwells are often built to a very different design than under Western building standards. There may be no guard rails, be excessively steep, etc. At all times be aware and take appropriate and prudent care.
- We often stay in homestays and farmstays. These may range from a traditional yurt through to a tree house or a town house. As these are traditional homes they may well not adhere to our western standards of safety and so it is important that you make yourself aware of potential risks.
- If in doubt please inform the crew of any safety issues with the hotels/hostels or homestays

Fire Safety - Campsites

- Ensure you know where the nearest source of water or fire extinguisher is.
- Know how to raise the alarm.
- Extinguish all camping fires fully before retiring to bed.
- Observe any regulations regarding fires and bushfires in dry conditions.
- Proceed to an assembly point away from the tented accommodation/affected campsite.

Other Campsite Safety & Security

- Familiarise yourself with the campsite and any known hazards.
- Group tents around our vehicle wherever possible.
- No open flames, smoking or flammable liquids in or near the tents.
- Ensure cooking area is well away from the tents.
- Ensure all water for cooking and drinking is purified first.

- Ensure any soil toilets are min 50m away from tents & cooking area.
- All food waste should be burnt or buried - min 100m away from the site.
- Ensure local advice is followed concerning any wildlife.
- Keep valuables locked in the vehicle.
- Be aware of any local security issues that might be important.
- Do not set out tents close to perimeter fences which may be a security risk.
- Be aware of the security arrangements and local guards for campsite and if in doubt ask them where and where not to pitch tents.
- If in doubt please inform the crew of any safety issues with campsite.
- When wild camping, ensure that you do not wander away from the camp alone. If you do leave camp ensure that you have notified the leader or other members of the group. Food Safety We prepare many meals during the tour and our crew are hygiene trained; however, some general tips can help in order to avoid the possibility of stomach upsets;
- Make sure your food has been thoroughly cooked.
- Hot food should be hot, cold food should be cold.
- Avoid any uncooked food, except fruit and vegetables, (notably those you can peel or shell yourself).
- In many countries you should only drink bottled water or purified water and ensure any seal is intact when purchasing bottles.
- On the Dragoman vehicles we have a tank of drinking water that is kept purified by the crew.
- Avoid ice in drinks as this can cause upset stomachs in hot climates.
- Make sure you wash your hands in antibacterial product when preparing and/or eating food.
- Restaurant Food: This is grassroots travel and many of the restaurants that you will eat in, either as a group or as individuals, will NOT have the same standards of food hygiene as we have in the Western World. Unfortunately this is part of travel in these regions. Therefore think carefully about what food you order and be aware of the risks.

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Personal Safety

One of the real advantages of overland travel is that the vehicle provides a very real level of security when travelling. There is no doubt that a properly equipped overland vehicle, with safes, fully lockable doors and windows is an obvious advantage when travelling in much of the world. We recommend the use of a neck wallet or money belt whilst travelling for the safe-keeping of your passport, air tickets, cash and other valuable items (although most of these can be locked in the safe whilst you are on the trip) and advise you to leave any valuable jewellery, watches, etc, at home. Generally speaking, you will not be travelling on local public transport and will have the added

security of travelling in a group with experienced crew on hand to offer advice. We have come up with a few pointers that we recommend you follow:

- Follow the crew's specific safety advice in each destination.
- Be aware, stay away from situations where you do not feel comfortable.
- Avoid carrying too much money.
- Use of a money belt / neck wallet or is encouraged at all times while travelling for the safe-keeping of your passport, air tickets, cash and other valuable items.
- Avoid walking in poorly lit areas.
- Ensure your valuables are left secure when you go out.
- In any hostels/hotels, place all valuables in a safety deposit box, where available or with reception or locked away by the crew.
- Do not take any valuable jewellery/watches etc. away with you.
- If possible avoid walking around on your own; it is always safer to explore with others.

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Activity Safety & Optional Activities

You will have the opportunity to take part in many exciting activities and excursions, some of which are included, whilst others are optional (i.e. hiking The Inca Trail, trekking to see Mountain Gorillas). These require a certain level of fitness, so it's important that you read through the trip notes thoroughly and make your own conclusions as to whether you feel that you are fit and healthy enough to enjoy this trip to its fullest.

Some activities may have higher risks than you are used to and you must judge whether or not you wish to, or have the physical ability to take part.

Optional activities mentioned by Dragoman are not included in the trip price or kitty and do not form part of your contract with Dragoman. As such you accept that any assistance given by Dragoman crew members or local representatives in arranging optional activities does not render us liable for them in any way. The Dragoman crew are assisting you in arranging these activities for your added enjoyment whilst on your trip. The operators of these services and optional extras are local suppliers who contract directly with the Client 'on the road' subject to and in accordance with their own terms and conditions. Dragoman accepts no liability for any action or activity undertaken by the Client which is arranged independently of Dragoman while on tour. Crew may take part in an optional activity but do so as private individuals and not as company representatives.

Please use your own good judgement when selecting an activity in your free time.

Ensure that you use the appropriate equipment on optional activities, including life jackets, helmets, etc. This is especially important on activities such as horse riding, white-water rafting, etc.

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Included Activities

Included activities are listed in the day-to-day itinerary, all other activities are optional and at your own expense. If you choose not to participate in the included activities on this itinerary, the cost will not necessarily be refunded; this is something you will need to check with your leader.

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Optional Activities

A selection of optional activities is listed in the day-to-day itinerary. This is not an exhaustive list and should be used as a guide only. Prices are for entrance only and do not include transport costs to and from the sites or local guides unless indicated. It may not be possible to do all the activities listed in the time available at each destination. Optional activities are not necessarily endorsed or recommended by Dragoman nor included in the price of this trip. If you do any optional activities, you do so at your own risk and it must be clearly understood that your participation is your own decision and does not form part of your contract with Dragoman. You may be required to sign/complete a waiver form or optional activity form for some optional activities.

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Insurance

It is a condition of booking that you have comprehensive travel insurance. Without evidence of valid travel insurance you will not be allowed to start the trip.

We recommend that any policy has a minimum medical (including repatriation) cover of £5,000,000. We recommend that any policy also has a minimum level of cover for Personal Liability of £5,000,000 and for Cancellation and Curtailment of £5,000. Cover for loss of baggage, personal effects, money and other inclusions are down to personal choice although please bear in mind that personal effects are more likely to go missing whilst travelling and you should ensure that your policy is adequate to cover the value of your personal effects e.g. cameras, I pads, phones etc. Please note that Dragoman is not responsible for your personal effects and is not insured for their loss.

Whatever policy you choose, you must ensure that it is designed for adventure/overland travel and make sure it covers any activity you intend to undertake. As such it must cover you for adventure activities such as white water rafting, trekking, horse-riding and that the 24 Hour Emergency Assistance Company must be experienced in handling situations in developing countries - for example, that they have the ability to arrange repatriation from remote areas such as the Sahara or if you were trekking in the Andes. On activities or side trips that are not recommended by us please ensure you are happy with the safety of the activity before participating.

Please double check if you have annual travel and/or credit card policies to ensure they have the cover you require, as many of these policies are not able to cope with adventure travel to remote areas.

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Our Liability Insurance

Dragoman has comprehensive passenger vehicle liability protection and tour operator insurance. These policies have total indemnities of £5,000,000 and £10,000,000 per incident respectively. This is in addition to local vehicle insurance and your personal travel insurance.

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Emergency Contact

We have a dedicated 24 hour telephone number which should only be used once you have left the UK and in the event of a real emergency. Should you need to call the number, we will do what we can to help but please bear in mind that real progress or action may not be possible until normal office hours.

If your flight is delayed or cancelled, please let us know and then make your way to the joining hotel as instructed in these trip notes. If you cannot get through leave a message and a contact number as these will be regularly checked and the crew informed if necessary.

Emergency Number: +44 (0) 7985106564

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Luggage & Kit List

Although you will not have to carry your main bag long distances, you will need to help load and unload them onto the truck. For this reason we recommend that you use a backpack or soft bag rather than a heavy suitcase. During your trip your main luggage will be kept in the back locker, so you will also need a small daypack. This can be used to carry your camera, water bottle and other personal effects for daily use. Please be aware that due to the constant dust and vibrations your luggage bag will be subject to extreme wear and tear.

The size of baggage that can be brought on this tour is limited by the locker space on the truck. Different trucks have different-sized lockers, however to be safe we recommend that your bag be no larger than 66cm deep, 30cm wide, and 30cm high. The weight limit for luggage on all trucks is a maximum of 20kg. Backpacks should not have an external frame unless it can be easily removed and stored separately to avoid damaging other people's luggage.

Your clothes and equipment should be appropriate for the conditions you are travelling in. On overland trips, Dragoman will provide all camping equipment apart from sleeping bags and ground mats (except on routes between Nairobi and Cape Town where ground mats are provided).

The clothes and equipment should be appropriate for the conditions you are travelling in, which will vary depending on which part of the world you're heading to. On overland trips Dragoman will provide all camping equipment apart from sleeping bags and ground mats*, so you'll need to bring those with you. Think about the climate and altitude of the areas you'll be travelling to- there's nothing worse than being cold at night so it's worth investing in a decent sleeping bag if it's likely to get cold. And remember that even when it's warm during the day, it can often get cold at night, particularly in desert regions.

IMPORTANT: Ground mats are provided on all of our overland trips that run in South and East Africa, between Nairobi and Cape Town. This includes our Family trips between Nairobi and Cape Town.

For a general idea of what you need this list provides a guide:

- Sleeping bag* - Check the expected climate en route. Nights in desert and mountain regions can be very cold in winter months.
- Sleeping bag liner* (or sheet folded and sewn up on 2 sides). It will help keep your sleeping bag clean, and can be used on its own on warm nights.

- Ground mat or compressed foam*
- A day pack is useful for short hikes in the countryside, wandering around cities, etc and also for keeping inside the vehicle for items used during the day
- 2 sets of comfortable travelling clothes (light, easily washable cotton clothes are best)
- 1 set of casual but smart clothes for evenings out. Women should bring a skirt that covers their knees and a scarf for visiting places of worship
- 2 pairs of shorts
- Sun hat or warm hat if trekking
- 1 pair of sunglasses
- Warm sweater/fleeces
- 1 waterproof jacket with hood
- 1 pair of comfortable walking shoes/boots (or ankle height canvas jungle boots)
- 1 pair of sandals or flip-flops
- Underwear and socks (thermals are also a good idea if you are travelling to altitude or to the desert as it can get very cold at night)
- Swimwear
- 2 small towels
- Washing kit, including a small mirror
- Clothes washing detergent, small scrubbing brush & washing line (just a length of cord)
- Head torch/flashlight with spare batteries & bulbs (only the 3 standard sizes of round 1.5v batteries are widely available en route)
- Passport photos (average of 2 per country for which visas will be applied for en route)
- Good water bottle at least 1 litre
- A pouch or money belt worn inside your clothing, or unobtrusive pocket sewn into the inside of a pair of loose fitting trousers, is a must.
- Alarm clock
- Pocket calculator (useful when exchanging money)
- Writing materials & notebook/diary
- Multi purpose knife.
- Mosquito net - The tents supplied by us have mosquito netting and you will only need a net if you think you will sleep out under the stars a lot of the time.

- "Wet Ones" (moistened tissues) and hand gel
- Toilet paper - this can be purchased almost everywhere en-route but one roll is worth packing
- Assorted sized plastic bags - protects clothing and equipment from dust and damp
- Extra batteries for your camera / phone etc as there are only limited opportunities to recharge. For a comprehensive kit list take a look at the Dragoman kit list that Nomad Travel has created. You will receive a 10% discount on all equipment purchased either online or in store. Click to see the kit lists www.nomadtravel.co.uk/kitlist/overlanders-kit-list

*For trips with camping nights

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Personal Medical Kit

All of our trucks have a fully stocked medical kit onboard for use in emergency situations only. Therefore in addition to this we recommend that you purchase your own personal medical kit. In the UK we have teamed up with Nomad Travel Stores and Clinics to produce the Dragoman Travel Medical Kit. It has been designed in conjunction with the truck kits and contains everything you would need for any minor accidents. For more details please visit their website:

www.nomadtravel.co.uk/catalog/view/dragoman-medical-kit

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Passports

Check that your passport will still be valid for 6 months after the end of the trip - this is important as some countries WILL refuse entry to anyone whose passport is due to expire. A temporary or "visitor's" passport is not valid on our trips. You will need to provide us with your passport details prior to departing for you trip. If you change your passport please remember to inform us.

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Pre and Post Trip Accommodation and Connecting Flights

At Dragoman we believe you should make the most of the places you visit, so if you would like to see more of the joining or finishing point cities, why not book additional accommodation to extend your stay? Dragoman can take away the hassle of time zones and language barriers by making the booking for you. This accommodation is only available at the joining or finishing city of your trip, immediately before or after the trip you are travelling on.

While Dragoman is happy to assist with booking your pre and post trip accommodation, it is important that you understand that you may be able to book your own room at a cheaper rate directly through the hotel or on the internet. Our additional accommodation prices are based on the hotel's rate plus an administration fee. Please note our rates do not reflect last minute walk-in rates or internet specials.

We can also book arrival airport transfers for you as long as we have your flight arrival details.

These are normally payable in cash upon arrival; however we do have pre paid transfers in a few destinations.

Please contact our reservations team for details of the accommodation and transfers that we can offer, as not all hotels offer this service.

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Continuing Your Trip

Having an amazing trip and met a great group of people? Having too much fun to go home yet? If on your trip you decide that you would like to continue, then why not speak to your trip leader who can advise you of the cost and availability of continuing your journey.

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Contingency Emergency Fund

Sometimes, civil or political unrest, or reasons beyond Dragoman's control (e.g. a natural disaster), can mean that an itinerary is disrupted and we have to make a contingency plan. This may involve hiring alternate transport or even the whole group flying over an area. Although Dragoman will help organise travel arrangements, in circumstances outside Dragoman's control you will be required to contribute the additional costs involved and therefore we ask you to bring along a 'Contingency Fund' of USD400. In almost all cases trips run smoothly and this fund is therefore never used. We also recommend that you take along an internationally recognised credit or charge card with a decent limit in case of emergencies, such as medical treatment en route, or even the need to be repatriated; though these occurrences are rare. Remember that travel insurance policies usually only refund you for expenses after you have already paid out.

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Responsible Tourism

Dragoman is committed to ensuring that we have a positive impact on local communities and that we implement policies to minimise any negative impact on the local environment. We are dedicated to making sure that we adopt a responsible attitude to the areas through which we travel and believe that our trips should benefit the local people and their environment. Dragoman recognises that we are guests of local communities and strive to make these communities our partners, so that they benefit directly from our visit. You can find full details of Dragoman's responsible tourism policy linked from the home page.

www.dragoman.co.uk/about-us/responsible-travel/our-commitment

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Water

The sale of bottled water contributes to an enormous environmental problem around the world. In addition to the water in bottles, the production of a 1 litre plastic bottle takes 2 litres of water and 200ml of oil. A large proportion end up in limited landfill or discarded in waterways and natural environments.

Please avoid the purchase of bottled water by using the chemically sterilised water stored in the

purpose-built storage tank or in water jerry cans in your overland vehicle. You are free to refill your bottle as many times a day as you like. You are helping the environment and your pocket!

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Electrical Equipment

Your vehicle will be equipped with a 12 volt socket, so to charge your iPod, MP3 player, camera, laptop and mobile phone you will need a DC 12 volt adapter - the type that can be used from a cigarette lighter in your car. Please be aware that only one piece of equipment can be charged at a time and it will not be allowed if there is a risk of running the vehicle's batteries low. Batteries may also be recharged from hotel room wall sockets and the majority of the campsites we stay at have electricity points so please bring along your normal charging adapters as well. You will need to ensure that you have the correct country adaptor for your specific charger.

For mobile phones, please note that most countries in the Americas operate at 850MHz and 1900 MHz which is not the same frequencies used in Europe, Africa, Asia and Australia. Most modern tri-band and quad-band mobile phones will be able to operate on these frequencies but please check your mobile phone specifications before travelling to ensure that you'll be able to use your phone in the Americas.

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A Few Rules

Illegal drugs will not be tolerated on our trips. Possessing or using drugs is not only against the law, but also puts the rest of the group at risk. Smoking marijuana and opium is a part of local culture in some parts of the world but is not acceptable for Dragoman groups. It is one of our core values to treat all people we encounter with respect which of course includes all the local people who make our destinations so special. The exploitation of prostitutes or children is completely contrary to this philosophy. Our group leader has the right to expel any member of the group if drugs are found in their possession or if they use prostitutes or abuse children. Equally Dragoman will not tolerate any violence or threat of violence towards local people, other group members or any member of our staff. Our group leader has the right to expel any member of the group if drugs are found in their possession, if they use prostitutes, abuse children, use violence or threaten violence, without a refund of the trip price.

We expect you to obey all the laws of the countries through which we pass. This particularly applies to the smuggling of contraband and possession of narcotic drugs (as above), firearms, antiquities and ivory. Any customer found contravening such laws or customs will be required to leave the trip immediately with no refund of the trip price.

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Issues on the Trip

While we always endeavour to provide the best possible holiday experience, due to the nature of travel and the areas we visit sometimes things can and do go wrong. Should any issue occur while you are on your trip, it is imperative that you discuss this with your group leader or our local partner straight away so that they can do their best to rectify the problem and save any potential negative impact on the rest of your trip.

We recognise that there may be times when your group leader may not be able to resolve a situation to your satisfaction. If this is the case please contact our customer relations department on

customer-relations@dragoman.co.uk.

You may also choose to provide details in your feedback questionnaire which we ask you to complete at the end of your trip, but we do ask you to be aware that it is very difficult for us to provide any practical help after the trip is complete.

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Tipping

Tipping is entirely voluntary. The Dragoman crew may be travelling with you for many weeks and usually they become good friends with most members of the group. It is sometimes easy to forget that they do work hard to ensure that you do have a great trip. If you feel you would like to tip them, they certainly would appreciate it.

On a number of our trips, we also use a local guide as well as our own Dragoman crew. These guides live and travel with you through their home country and it is usual to tip them when they leave. We recommend USD \$1 to USD \$4 per person per day, but check with your crew for an appropriate amount.

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Our Community

At any time before or after you book, you can join our community - Dragoland. This is a great place to ask questions before you travel and to catch up with your fellow travellers once your trip has finished. You can share photos, videos and stories and you can also download a selection of free travel apps. See the home page to sign in - it's free and easy. We also have a Facebook page where travellers regularly swap info with each other

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Feedback

After your travels, we want to hear from you! We rely on your feedback. We read it carefully. Feedback helps us to understand what we are doing well and what we could be doing better, and it allows us to make improvements for future travellers.

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These trip notes have been compiled to help you prepare for your journey, once you have booked. They include the full itinerary and dates, information and kit lists, meeting hotels, insurance, vaccinations, visas, and other information that will help you get ready for your trip.

Please ensure you have an up to date version of these Trip Notes

These trip notes were printed on 28/01/2015