

General Trip info

Map

Trip Code: IHHZM

Trip Length: 15

Trip starts in: Delhi

Trip ends in: Goa

Meals: 13 Breakfasts included
9 Lunches included
4 Dinners included

Accommodation: Hotel (11 nights),Heritage property
(2 nights),Overnight sleeper train (1 night)

Transport: Plane,private vehicle,taxi,train,overnight
train

Daily Itinerary

Day 1

Delhi

Namaste! Welcome to India. Delhi is an excitingly chaotic capital city – filled with historical sites from different eras, museums and galleries, shops and endless bazaars, there's plenty to see, do, and eat. Your adventure begins with a Welcome Meeting at 6pm. Please ask reception to confirm the time and place of your meeting. If you can't arrange a flight that will arrive in time, you may wish to arrive a day early so you're able to attend. We'll be happy to book additional accommodation for you (subject to availability). If you're going to be late, please inform the hotel reception. We'll be verifying your insurance details and next of kin information at this meeting so please ensure you have these for your leader. Celebrate the start of a memorable food adventure with a short stroll to a local restaurant. Here you'll enjoy your first taste of North Indian flavours over a delicious (and completely vegetarian) feast. Perhaps partake in a kulfi falooda (ice cream-style dessert) after dinner from a hole-in-the-wall place, considered one of the top-spots for kulfi in Delhi.

Day 2

Delhi

This morning venture out to Old Delhi, the historic city also known as Shahjanabad. Wander through narrow alleyways and enjoy an authentic Delhi street food-style breakfast. Keep your eye out for the local chaiwala (tea maker), well known for his delicious milky brew. Next, jump on the city's modern metro system and head to Jama Masjid, Delhi's oldest mosque and one of its most impressive buildings. While Hinduism is the dominant religion in Delhi, there is also a significant Sikh population – so continue the religious theme with an insight into the food traditions of Delhi's Sikh residents over a vegetarian lunch at a local Sikh temple. After lunch, tour Chandni Chowk, one of the oldest and busiest markets in Old Delhi. Visit the spice warehouses in the back alleys of Khari Baoli, Asia's largest wholesale spice market. See the spice selling process from truck to table, and meet a spice seller to hear him talk about how he mixes the spices for retailing. Next visit the Gali Paranthe Wali (lane of parathas), which has been in operation since the 1870s. Parathas are one of the most popular unleavened flat breads in Punjabi North Indian cuisine. Taste a number of delicious variations stuffed with fillings including potatoes, cauliflower, radish and cottage cheese. In the evening, you have the option to visit a local family in the suburbs for a home-cooked meal. This provides an insight into the day-to-day life of Delhites. Jot down some secret home recipes, get involved in the preparations, or simply enjoy a chat in the living room with warm and welcoming hosts.

Day 3

Agra

Get your first experience of Indian rail travel with an air-conditioned express train to the Mughal city of Agra (approximately 3 hours). Famed for the awe-inspiring Taj Mahal, Agra is a city with a fascinating history, rich in Mughal heritage, lush gardens and exquisite buildings and temples. Here you'll visit the spectacular and iconic Taj Mahal. Best known as a monument to love and loss, the 17th century white marble Taj is a beautiful example of Mughal architecture, surrounded by trimmed English gardens. Built by Emperor Shah Jahan as a memorial to his wife Mumtaz, it lives up to all expectations. Agra is also home to one of the finest looking forts in India, Agra Fort. Enter the dark red sandstone stronghold – part fortress, part palace and part prison – and search through throne rooms and tiny but incredibly decorated mosques. For lunch, join a Mughlai cooking demonstration. Mughlai cuisine refers to dishes that were developed during the opulent Mughal Empire period. Dishes tend to be rich and reflect a combination of cooking styles and recipes from Central Asia and North India. Meet a passionate cook, who'll teach you how to prepare classics such as malai ki sabzi (vegetables cooked with cream) and onion paratha (flatbread stuffed with onions and potato). The menu will, of course, depend on the season. After lunch and a rest, head to the Taj Mahal. Wander the grounds and marvel at one of the world's most iconic buildings. Watching the light change over the marble structure as day turns to evening is a truly unforgettable experience. For dinner, you have the option to jump on a chaat crawl in the city thought to serve up the country's best. Chaat are savoury snacks (like fried potatoes or samosa broken into pieces with chutney) typically served from roadside stalls or carts in India and Bangladesh – the Indian equivalent to fast food. With its origins in the state of Uttar Pradesh, chaat have become immensely popular in the rest of India and the Indian sub-continent.

Day 4

Jaipur

Drive to the 'Pink City' of Jaipur (approximately 5 hours). Jaipur was designed by royalty and has delighted visitors for centuries with its pink-hued buildings, wonderful bazaars, and rainbow of bright colours dancing along hectic streets. Jaipur, like Delhi, has both old and new parts, although you'll concentrate on the old. The streets are busy with camels and bullock-carts, monkeys climb overhead, and you'll pass traditionally dressed Rajput men wearing colourful turbans and sporting magnificent moustaches. Stop at India's most photographed building after the Taj Mahal, the Hawa Mahal or 'Palace of the Winds'. Here royal maidens once watched the streets below through the fabulous jali (lattice screens) which hid them from prying male eyes. Today snake charmers and fortune-tellers ply their trade below the same hideaway. Along the way, visit the oldest chaiwala in the city, a favourite of the Maharaja, cool down with a delicious kulfi (ice cream dessert) and marvel at the sheer breadth of fruits, vegetables, grains, nuts, pickles, tea and spices on display at the markets. In the evening, you may wish to check out a the extravagance of a Bollywood blockbuster, with all the Hollywood-style elements of action, romance, drama and music (sometimes all rolled into one), at the spectacular Raj Mandir Cinema. Your leader will also have plenty of dinner suggestions.

Day 5

Jaipur

Travel out to the old capital of Amber and explore the hilltop fort complex known as the Amber Fort. Set in stunning surroundings on a hilltop overlooking Maota Lake, the opulent palace is the legacy of a fallen empire and a superb example of Rajput architecture, packed with elaborate rooms of lavish murals, frescoed arches and delicate jali work. One of its most spectacular buildings is the Sheesh Mahal (Hall of Mirrors). With its walls completely covered with tiny mirrors, the hall becomes a dazzling fantasy with the light of a single match. For lunch try a local favourite, Kachori. Kachoris are deep fried bread stuffed with vegetables and lentils and are one of the most sought after snacks in north India. If sweets are your thing, try the Mawa Kachori, a dried fruit and mawa (milk solids) stuffed kachori, deep-fried and coated in sugar syrup. In the late afternoon you will learn the secrets of Rajasthani cuisine in a hands-on cooking class. Sit down to a sumptuous dinner of all you have prepared.

Day 6

Bijaipur

Today you'll leave the city behind and drive approximately 6 hours to a Heritage Stay located in the Vindhyanchal Hills in the Mewar region of south-central Rajasthan. This is an opportunity to learn about rural life and culinary customs. Stop en route to enjoy lunch with a local family. Your accommodation for the next two nights will be at 16th-century Castle Bijaipur, now a heritage hotel with an attractive dome, arched windows and doorways, all within the original fortified walls. Enjoy the palace's blend of colonial and Mughal architecture as you relax by the pool or in the gardens, pampered by the Mewar hospitality of the hotel's owners. Spend the rest of the day relaxing in your magnificent surrounds. Perhaps take a dip in the pool or take a walk around the grounds.

Day 7

Bijaipur

Today you'll jump in a jeep and explore the surrounding farming communities. This is a major agricultural area and, depending on the season, you will pass through fields growing wheat, corn, maize, a variety of lentils, aubergine, spinach, fenugreek, okra, green chilies, tomatoes, potatoes, bottle gourd, sponge gourd, onion and garlic. Some of the spices such as turmeric, cumin are also grown here. In the late afternoon, return to your heritage stay and joining the estate's chef to discover how these ingredients are used in Rajasthani desert cooking. Savour the results over a delicious dinner in the palace grounds.

Day 8

Udaipur

Travel to Udaipur (approximately 4 hours drive). Udaipur is known for its Hindu temples and Palaces but there are also some small yet renowned Jain temples in the city. Jainism is a minority religion in India and is considered among the most rigorous spiritually-motivated diets on the Indian subcontinent. Upon arrival enjoy a street food snack tasting and lunch in the Old City. Tonight you have a free evening for dinner. Udaipur has numerous rooftop restaurants so climb some stairs, choose a restaurant and settle in to watch the sun set over a shimmering lake.

Day 9

Udaipur

Udaipur, also known as the 'City of Lakes', is built around the shores of Lake Pichola and full of fascinating temples, ornate palaces and impressive 'havelis' (merchant homes). Take some time to discover its winding streets and shops full of traditional Rajasthani wares. Visit the City Palace, one of the largest royal palaces in India, and check out the unbelievable treasures within, from vivid murals to antiques and royal utensils. The rest of the day is free for your own exploration.

Day 10

Overnight Train

Begin today at the local market to collect ingredients for a cooking class, where you will learn how to prepare a traditional north Indian thali meal. A thali comprises of numerous dishes, which vary depending on which region the thali is prepared in. As you're in Udaipur, you will make a vegetarian thali. Typical dishes include rice, dahl, vegetables, roti, papad (deep-fried flat bread), curd (yoghurt), small amounts of chutney or pickle, and a sweet dish to top it off. After all that cooking, enjoy your handmade thali for lunch. Tonight you'll board an overnight train, bound for India's capital – captivating Mumbai (approximately 16 hours). The train will depart late evening and arrive after midday the following day.

Day 11

Mumbai

Arrive in Mumbai after your overnight train, reaching your hotel by mid afternoon. Known as Bombay until its recent name change, Mumbai is India's commercial capital. Some would say that Mumbai is also the food capital of India. This is the heart of Marathi cuisine, however you will also find huge culinary diversity that celebrates regional cuisines from across the country. In the late afternoon, wander down Marine Drive to Chowpatty Beach. Enjoy the sunset and snack on bhel puri and pav bhaji and other iconic Mumbai street foods.

Day 12

Mumbai

Time for sightseeing and soaking up the atmosphere of this incredible metropolis. This city of contrasts can be hard to get your head around – poverty standing side-by-side with prolific consumerism; a city of slums that's also the financial capital of the sub-continent and has the shopping centres, bars and restaurants to match. Marvel at the remarkable Mahalaxmi Dhobi Ghat. At 140 years old it's Mumbai's oldest laundry and, with over a 1,000 troughs, it is also the world's largest open air, human-powered one. Next, take in some of the key landmarks including the impressive World Heritage Site and historic railway station, Chhatrapati Shivaji Terminus – a striking combination of gothic and traditional Mughal architecture. For lunch, seek out a restaurant known for serving Parsi cuisine, whose community is largely concentrated in Mumbai. The Parsis are descendants of Zoroastrians who are believed to have immigrated to India from Persia in the 10th century. Drop past Mumbai's bustling Crawford Markets for an insight into local commerce. The rest of the afternoon and the evening are free for your own food adventures. Perhaps take high tea at the iconic Taj Hotel. There are also some fabulous restaurants in this city for all budgets and your leader will have plenty of suggestions.

Day 13

Goa

Take a flight from Mumbai to Goa (approximately 1 hour), arriving in the early afternoon. The locals say that time moves more slowly in Goa, so this is the perfect opportunity to enjoy a bit of tranquility in an often frenetic country. Tinged with a Portuguese flavour, the state of Goa is blessed with lovely beaches, rich traditions, World Heritage buildings and mouth-watering food. Goa's dense forested areas and favourable climatic conditions also make it a perfect location to grow the spices liberally used in its cuisine. The most important of Goan spices, the chilli, was introduced to Goa by the Portuguese. In the late afternoon, visit a local spice farm that uses organic methods of cultivation. For the daring, try a taste of feni, a spirit made from either coconut or the juice of the cashew apple, much-loved in this region. In the evening, perhaps enjoy a meal at one of the shacks that line the beach. Goa is renowned for its seafood, and variations of the fish curry, laced with coconut and served with rice, has become a regional classic. This is the perfect place to give it a try.

Day 14

Goa

In the morning, join a passionate cook who has lived in Goa all her life. Take a guided tour through the markets and get to know the building blocks of Portuguese-tinged Goan cuisine, followed by a final hands-on cooking class. Learn to prepare meals such as hot pork vindaloo or chicken xacuti and enjoy a laid-back Goan lunch. The afternoon is free for shopping, a sight-seeing turn around Panjim, or simply relaxing on the beach. Tonight, savour a final group meal of seafood and spicy curry and farewell this epic Real Food Adventure.

Day 15

Goa

Your Real Food Adventure India comes to an end today. There are no activities planned and you are able to depart the accommodation at any time. If you wish to continue your food adventure through India, check out South India Real Food Adventure (HHZI) and ask your booking agent about booking a connecting flight.

Additional Information

Included Activities

Real Food Adventure Welcome Dinner
Delhi - Old Delhi walking tour
Delhi - Street Food Breakfast
Delhi - Jama Masjid
Delhi - Lunch at a Sikh Temple
Agra - Taj Mahal
Agra - Mughlai Cooking Demonstration
Jaipur - Amber Fort
Jaipur - traditional Kachori lunch
Jaipur - Rajasthani Cooking Class and Dinner
Bijaipur- Village tour
Castle Bijaipur - Rajasthani Desert Cooking Demonstration and Dinner
Udaipur - City Palace
Udaipur - Thali Cooking Class
Mumbai - Heritage Quarter walk
Mumbai - Chowpatti Beach Street Food Crawl
Goa - Spice farm tour including lunch
Goa - Goan Market Tour and Cooking Class

Optional Activities

Delhi - Dinner with local family
Jaipur - Bollywood Movie at Raj Mandir Cinema

Notes for India

India has shared so much of its incredible culture with the rest of the world, so a visit to this diverse and eclectic country is a chance to experience where it all began. From the beautiful landscapes of the Himalayas, the amazing temples and coastlines, the rich culture, the chaotic cities and of course the amazing food - India has so much to offer! Highlights include the ancient cities of Fatehpur Sikri and Hampi, the Humayun's Tomb and Qutub Minar in Delhi, the phenomenal caves of Ellora and Ajanta, the stunning Shore Temples of Mahabalipuram, and of course the world-famous Taj Mahal. There are some incredible religious sites, such as the Hindu temples of Tirumala, Madurai and Karmi Mata, and the Buddhist sites of Sikkim and Ladakh. Visit some wonderful natural areas such as the vast deserts of Jaisalmer, the cool tea plantations of Wayanad and Darjeeling, the mountains of Gangtok and Leh, and the incredible beaches of Varkala and Goa.

Citizens of all countries will need a visa to enter India as a tourist for up to 180 days. For most Imaginative Traveller passengers, it is best to obtain your visa in advance. It is highly recommended to do this in your country of residence; although it should be possible to obtain the visa in any Indian Embassy, there is a higher likelihood of delays and refusals if you are not in your home country. You can apply directly at your closest Indian Consulate or Embassy. For UK residents, please go to the website - <http://www.vfsglobal.com/India/UK/> - to fill in the online visa form and book an appointment to complete the application. Please be aware that the photos that you bring to the appointment must be 50mm x 50mm, or your application will be rejected (this is a unique square-shaped photo). The photos must be in colour and have a plain white background, and computer generated photos will be rejected. Please paste one photo to the front of your application and leave the other one loose. You must sign under the photo on page one and the declaration on page two. Visas issued in the UK are valid for 6 months from the date of issue (by which time you have to have exited the country). Please note that you cannot extend any tourist visas once within India. Please bring 10 photocopies of your passport and Indian visa (on the same page). These may need to be used for hotel check-ins. Please also bring 2 passport photos in case these are needed. There is an e-visa option (visa on arrival) available to selected nationalities. There are many restrictions, including a maximum non-extendable stay of 30 days and only being able to enter at major airports - this can be applied for from the official website <https://indianvisaonline.gov.in/visa/tvoa.html> but please be very careful that your trip falls within the restrictions of this visa. Please note that this information can change at any time without notice. Please always refer to the official site for the latest information - <https://indianvisaonline.gov.in/visa/tvoa.html>. A valid yellow fever vaccination certificate is required from travellers coming from areas with risk of yellow fever transmission (including transiting through an airport in an area of risk).

Important Notes

The routes, activities and places visited as described in these trip notes are intentions and are meant as a rough guide only.

These trip notes have been compiled to help you prepare for your journey once you have booked. They include the full itinerary and dates, and information about kit lists, meeting hotels, insurance, vaccinations, visas, and other information that will help you get ready for your trip.

These notes are updated regularly, so please ensure you have an up-to-date version of these trip notes.

The planned route and itinerary is the intention, but exact night stops and inclusions cannot be guaranteed. It occasionally happens that there must be a change to our planned itinerary - this may be for a variety of reasons, such as climatic, road or bureaucratic conditions. By their very nature, adventure travel needs to be approached flexibly and some regions can be unpredictable. Some Imaginative Traveller journeys go through off the beaten track areas, which often have poor infrastructure and less stringent safety standards than we are used to at home.

Our Groups

Our groups are made up of people from around the world and are usually an interesting mix of nationalities and ages. On average there is a pretty even split, males to females and between solo travellers, couples and small groups of friends. We believe that adventure travel should be open to as many people as possible and so although some trips have a minimum age limit, as long as you are fit, healthy and passionate about travel, we are happy to take you. One of the highlights of group travel is the camaraderie and friendships that are formed along the way, and as well as the variety of people that you will meet.

The maximum group size depends on the operator and the style of transport, but will usually be a maximum of 15-16 or up to 21-22 on our overland journeys.

Accommodation

Imaginative Traveller trips are designed for shared accommodation, whether staying in hotels, hostels, homestays or campsites, and therefore do not involve a single supplement. Single travellers will share with people of the same sex for the duration of the trip and those that book together will usually be able to share accommodation.

The type, variety and standard of accommodation will vary greatly depending on what options are available in the region you are travelling; hotels can vary from very basic rooms without electricity or running water to high standard hotels with good facilities! Generally in hotels most rooms will be twin-share. Hostels, gers and yurts are nearly always multi-share.

Many trips will feature a stay in a local homestay or community tourism initiative, allowing us to experience a slice of local life in the areas we travel through. On our overland trips, we will sometimes camp in campsites ranging from rather basic or even wild camps to those with excellent facilities, including swimming pools, restaurants and bars.

Dietary Requirements

If you have any dietary requirements please tell us at the time of booking and also remind your leader at your welcome meeting. Our crew will try to cater for any particular dietary requirement or food intolerance whenever possible.

Health

You need to be in good physical health in order to participate fully in our trips. When selecting your trip

please make sure you have read through the itinerary carefully and assessed your ability to cope with the style of travel on that trip. We are always happy to give extra advice if you have additional concerns. Please note that if, in the opinion of our leader, you are unable to complete the itinerary without undue risk to yourself and/or the rest of the group, Imaginative Traveller or our partner operators reserve the right to exclude you from all or part of the trip.

You should consult your doctor for up-to-date medical travel information prior to travel, particularly if you have a pre-existing medical condition. We also advise you to declare any pre-existing medical conditions to your travel insurers upon purchase.

Altitude

Imaginative Traveller offers some trips that travel to above 2,800m altitude above sea level - it is imperative at high altitudes to drink lots of water to stay hydrated, be careful not to get burned by the sun, and try not to exert yourself too much. Some pre-existing medical conditions are known to severely worsen at high altitude and be difficult to adequately treat on the ground, leading to more serious consequences. It is imperative that you discuss your pre-existing medical condition/s with your doctor. We understand certain medications are reported to aid acclimatising to high altitude; please discuss these options with your doctor.

Yellow Fever

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate - please see each country's note above for details. It's also quite common for your home country to request a Yellow Fever certificate on your arrival back home.

It is your responsibility to check with your doctor well in advance of leaving home about the Yellow Fever requirements for the countries you'll be visiting.

Malaria and other mosquito-borne diseases

Some areas we travel to have the risk of contracting malaria. If this applies to your trip, please get expert advice before travelling about types of malaria pills and take them as instructed. Recommended types do change from time to time and from area to area. Consult your GP / travel clinic for the most up-to-date requirements and to find the right option for you. If advised by your doctor to take a course of anti-malarial tablets, please complete the course as instructed as malaria can often manifest itself upon your return home if the course is not followed.

Other mosquito-borne diseases such as Dengue Fever, Chikungunya and Zika are continuing to spread and becoming a bigger problem around the world. Bite prevention is vital to avoid contracting any of these diseases as there are no vaccines or specific treatments available. Health professionals have issued warnings for pregnant women travelling to areas affected by the Zika virus.

The mosquito usually bites between the hours of dusk and dawn and so covering up by wearing long-legged and long-sleeved clothing, preferably light coloured and buttoned at the wrists, can help. Do not sleep without closing windows, use a mosquito net where possible and use mosquito repellent applied directly to your skin or soaked into your clothing.

Vaccinations

Recommended vaccinations and other health protection vary according to different regions and recent bulletins issued by health authorities. It is essential to get the latest advice on the region(s) you are planning to travel in so please check with either your doctor or travel clinic in good time before you travel.

We also recommend you check out any specific health advice for the country you are travelling to either via your GP or the following websites: www.nathnac.org or www.fitfortravel.nhs.uk

In the UK, we have been working with Nomad Travel for many years and their website has comprehensive,

up-to-date vaccination and health information. You will receive a 10% discount off all vaccinations given at Nomad Travel clinics.

Activities

Included activities are listed in the day-to-day itinerary, all other activities are optional and at your own expense. If you choose not to participate in the included activities on this itinerary, the cost will not necessarily be refunded; this is something you will need to check with your leader.

A selection of optional activities is listed in the day-to-day itinerary. This list is designed to be a helpful guide as to what is commonly available in each location, and is neither an exhaustive list, a guarantee that the activity is available, or an endorsement or recommendation. Please note that certain activities may not be available on your particular visit if they are overbooked, underbooked, out of season, or for any other reason - the list of activities is made according to our latest information and in the best faith, but please be aware that things may change between our last visit and your arrival. Please also note that it may not be possible to do all the activities listed in the time available at each destination, and it is recommended to give yourself extra time in your joining or ending city if you would like to participate in some optional activities there.

If you do any optional activities, you do so at your own risk and it must be clearly understood that your participation is your own decision and does not form part of your contract with Dragoman. You may be required to sign/complete a waiver form or optional activity form for some optional activities.

Insurance

It is a condition of booking that you have comprehensive travel insurance. Without evidence of valid travel insurance you will not be allowed to start the trip. This can be arranged by Imaginative Traveller through our website or by contacting our team of travel consultants.

If you prefer to arrange your insurance independently, it should have a minimum medical (including repatriation) cover of £2,000,000. We recommend that any policy also has a minimum level of cover for Personal Liability of £2,000,000 and for Cancellation and Curtailment of £5,000. Cover for loss of baggage, personal effects, money and other inclusions are down to personal choice although please bear in mind that personal effects are more likely to go missing whilst travelling and you should ensure that your policy is adequate to cover the value of your personal effects e.g. cameras, tablets, phones etc. Please note that Imaginative Traveller and our partner operators are not responsible for your personal effects and are not insured for their loss.

If you prefer to arrange your insurance independently, it should cover you for any activities that you may wish to participate in, such as white-water rafting, trekking, horse-riding, etc. and the 24-hour Emergency Assistance Company must be experienced in handling situations in developing countries if applicable (e.g. they have the ability to arrange repatriation from remote areas such as the Sahara or trekking in the Andes). If you are travelling to high altitude (such as embarking on a trek to the summit of Kilimanjaro), please make sure that this is also covered.

Please double check if you have annual travel and/or credit card policies to ensure they have the cover you require, as many of these policies are not suitable with adventure travel to remote areas. Many credit card medical insurance policies are not valid for travelling outside your country of residence or outside the EU.

Please also check the age limits on any policy you wish to take out and make sure that you thoroughly inform the insurance company of any pre-existing conditions.

Passports

Check that your passport will still be valid for 6 months after the end of the trip - this is important as some countries WILL refuse entry to anyone whose passport is due to expire. A temporary or emergency passport is not valid on our trips. You will need to provide us with your passport details prior to departing for your trip. If you change your passport please remember to inform us.

Pre and Post Trip Accommodation and Transfers

At Imaginative Traveller we believe you should make the most of the places you visit, so if you would like to see more of the joining or finishing point cities, why not book additional accommodation to extend your stay? We can take away the hassle of time zones and language barriers by making the booking for you. This accommodation is only available at the joining or finishing city of your trip, immediately before or after the trip you are travelling on. Please note our rates do not reflect last minute walk-in rates or internet specials.

We can also book arrival airport transfers for you as long as we have your flight arrival details. These are normally payable in cash upon arrival; however we do have pre paid transfers in a few destinations.

Please contact our reservations team for details of the accommodation and transfers that we can offer, as not all hotels offer this service.

Responsible Tourism

Imaginative Traveller is committed to ensuring that we have a positive impact on local communities and that we implement policies to minimise any negative impact on the local environment. We recognise that we are guests of local communities and strive to make them benefit directly from our visit. You can find full details of Imaginative Traveller's responsible tourism policy on our website.

Issues on the trip

While we always endeavour to provide the best possible holiday experience, due to the nature of travel and the areas we visit sometimes things can and do go wrong. Should any issue occur while you are on your trip, it is imperative that you discuss this with your group leader or our local partner straight away so that they can do their best to rectify the problem and save any potential negative impact on the rest of your trip.

We recognise that there may be times when your group leader may not be able to resolve a situation to your satisfaction. If this is the case please contact our customer relations department on

customer-relations@imtrav.net

You may also choose to provide details in your feedback questionnaire which we ask you to complete at the end of your trip, but we do ask you to be aware that it is very difficult for us to provide any practical help after the trip is complete.

Feedback

After your travels, we want to hear from you! We rely on your feedback. We read it carefully. Feedback helps us to understand what we are doing well and what we could be doing better, and it allows us to make improvements for future travellers.